

Service Quality Excellence Policy

SENERGY SERVICES is committed to pursuing highest standards of Excellence in all our business processes. It is the policy of the company to:

- Comply with all applicable laws and regulations of the areas which we operate in.
- Conduct all operations in a manner that promotes safe work practices and minimizes risk exposure to our employees, our communities and the environment.
- Implement the programs, training and internal controls necessary to achieve our goals.

Objective:

To achieve complete internal and external customer satisfaction and to mutually agreed requirements at all times, while protecting the well-being of all personnel, assets and environment.

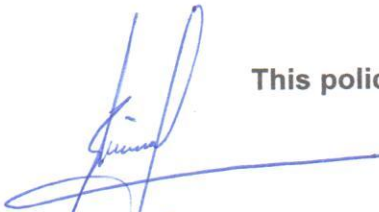
The objective is to be achieved through a commitment to understanding and applying defined business processes, complying with established standards and implementing continual improvements. Paramount attention will be given to achieving error free processes, products and services.

Commitment:

We empower each employee to take an appropriate action to ensure compliance with this policy and objectives.

This policy and the associated objectives and commitment statement describe the targets we have set ourselves in achieving excellence. The principle described in the associated standards defines S.S.C' expectations must be incorporated into the culture of the company to achieve excellence.

This policy applies to Senergy Services and all Subsidiaries



Sherif Badawy
CEO

